

## Reviews and Appeals

An examination result may be protested on the basis of a procedural error, fraud, unlawful discrimination, or abuse of discretion or bias. Unfortunately, statements that only express disagreement with the result or belief that the score is not an accurate representation of one's qualifications

To protest an examination result, one or more of the following conditions must be cited:

Procedural error - Procedural error is a lapse, omission, or breach in the consistency of the administration of the process that may cause some individuals to be unfairly advantaged or disadvantaged in the assessment. To appeal on the basis of procedural error, appellant must identify the specific error and explain the reason that the issue affected their examination outcome.

Fraud - Fraud is a false representation of a matter of fact –



1. Allow the appellant to participate in the examination process; or
2. Change the rating of one or more applicants; or
3. Temporarily suspend examination activities; or
4. Dispose of the examination results and order for another administration of all or part of the examination to be conducted; or
5. Withhold certification from all or part of the eligibility list(s).

The Director may, at any time, rescind or modify a decision to withhold certification upon review of the specifics of an examination appeal.